



Universal Design in my Workplace

Pair / Small Group Exercise

Working in pairs, address the following questions:


Is there already evidence of Universal Design in your workplace or other public places you have visited (or services you have used)?

Consider your own working environment. What areas could be improved upon by applying the concept of Universal Design?

Consider all areas, e.g. the customer spaces, offices, canteen, toilets, car park etc.

Does our communication system cater for all needs?

Consider this from the point of view of the non-literate, non-native speakers of the language, visual impairment, hearing impairment, speech impairment/non-verbal etc.



Do we have adequate facilities for children that may accompany adults while using our services?

Are staff adequately trained to deal with the diverse needs of people?

Do we as an organisation convey a positive attitude in relation to disability?
